

# Protect Your Vacation with Guest Protect



## Before You Go

Protect your Vacation dollars from loss due to hurricane, illness, injury, or other circumstances outside your control. Pre-existing conditions can also be accepted up to final payment. And concierge services are included if you need help booking dinner reservations, tee times or other activities.

## During your Vacation

Even with the best planning, trouble at home, accidents and medical emergencies are realities you can't foresee. Vacation rental insurance protects you, your family and even your traveling companions against:

- Trip Delay and Interruption
- Medical Emergencies
- Baggage Delay, Theft or Loss
- Roadside Mishaps
- Mandatory Hurricane Evacuation

Vacation rental insurance not only protects your vacation investment, it also has the added benefits of rental car damage coverage with no deductible, 24-hour emergency assistance services including Consult A Doctor™, medical referrals and emergency medical transportation.

## After You're Home

CSA provides responsive, friendly claims service for delay, interruption or any other part of your vacation rental coverage. Don't forget the identity theft resolution services cover you for six months after your property arrival.



### Got Sporting Equipment?

You made it to your favorite vacation destination, but your golf clubs did not. Vacation rental insurance protects your sporting equipment and baggage against hassles like delay, loss or theft, so you can rent clubs and keep your tee time without worry.



### Pet Services Locator

Need a pet sitter or veterinarian while on vacation? Our concierge service can help you find what you need while on your trip.

## On Demand Medical Care

Getting sick on vacation is never fun, but it doesn't have to be difficult to find what you need. With just one call, we can provide you with immediate access to on call physicians, medical advice, even referral to a physician near you using CSA's designated provider network of 30,000 physicians and 850,000 service providers worldwide. It's like taking a doctor with you on vacation.

### Consult A Doctor™ **NEW**

Connect instantly with a network of physicians for information, advice, and treatment, including prescription medication, when appropriate. Save time and money and get back to enjoying your vacation.

### No Out Of Pocket Medical **NEW**

No claims to file! If you get sick or injured while traveling, we can get you to a trusted provider and even handle the payment for acute, one time treatments up to \$1,000.

CSA vacation rental insurance is easy and affordable, for one family or split among several families renting together.

# Questions? (866) 999-4018

## Guest Protect Plan

Underwritten by Stonebridge Casualty Insurance Company

| Coverage  | Overview  |
|---|---|
| <b>Trip Cancellation</b><br>Up to <b>100%</b> of Reservation Cost                                       | Provides reimbursement for unused, nonrefundable payments if your trip must be canceled or interrupted. Covered reasons include: mandatory hurricane evacuations; sickness, injury or death; extension of school year; armed service leave revocation; involuntary termination of employment or other specific reasons listed in the Policy/Certificate of Insurance. |
| <b>Trip Interruption</b><br>Up to <b>150%</b> of Reservation Cost                                       | Provides reimbursement for unused, nonrefundable payments as well as subsequent arrangements and additional transportation costs. Covered reasons include: mandatory hurricane evacuations; sickness, injury or death; or other specific reasons listed in the Policy/Certificate of Insurance.   |
| <b>Travel Delay</b><br><b>\$600</b><br><i>\$200 Per Person Daily Limit Applies</i>                      | Provides reimbursement for reasonable expenses incurred such as accommodations, meals and local transportation, even additional kenneling fees if you are delayed 12 hours or more during your trip due to a covered reason.  |
| <b>Baggage and Personal Effects</b><br><b>\$1,000</b>   | Provides coverage for loss, theft or damage to your baggage and personal effects including sports equipment, during your covered trip.  |
| <b>Baggage Delay</b><br><b>\$1,000</b>  | Provides reimbursement for the emergency purchase of necessary items including sports equipment, if baggage is delayed for more than 24 hours during your covered trip.   |
| <b>Medical or Dental Expense</b><br><b>\$25,000</b>   | Provides coverage for necessary medical, surgical and emergency dental care costs in excess of your standard coverage if you become sick or accidentally injured while on your covered trip.  |
| <b>Emergency Assistance</b><br><i>Emergency Medical Transportation</i><br><b>\$1,000,000 Per Policy</b> | If you become sick or injured on a trip, benefits are provided such as: arrange transportation to the nearest suitable medical facility; help you return home, if medically necessary; provide round-trip economy air fare for a companion to visit you if you are traveling alone and are hospitalized for more than 7 days.   |
| <b>Travel Accident</b><br><b>\$100,000 Per Policy</b>   | Provides coverage for loss of limb or life in the event of an accident while traveling, or within 180 days of that event.   |
| <b>Rental Car Damage</b><br><b>\$25,000 Per Policy</b>  | Provides primary coverage if your rental car is damaged due to collision, fire, flood, theft, vandalism, wind storm or hail.  |

The maximum Reservation Cost this plan covers is \$50,000. Limits above are per person unless otherwise noted.

## About CSA Travel Protection®

CSA Travel Protection is dedicated to providing value-driven travel insurance and emergency assistance services to protect your investments and provide the peace of mind you deserve while traveling. Since its inception in 1991, CSA has solidified its reputation for standing behind its customers and evolving products and services to meet your needs.

## 24-Hour Emergency Assistance Services

Through CSA's Designated Provider

- Consult a Doctor™ Services **NEW**
- Medical and Legal Referral
- Traveling Companion Assistance
- Locating Lost or Stolen Items
- Replacement of Medication and Eyeglasses
- Emergency Message Relay
- Pet Return

## Concierge Services

Through CSA's Designated Provider

Provides assistance with arranging golf tee times, locating pet services, the purchase of sporting, amusement park or entertainment ticketing, even securing fine dining reservations.

## Identity Theft Resolution Services

Through CSA's Designated Provider

Included for six months starting on the scheduled departure date.

## Roadside Assistance

Through CSA's Designated Provider

- Towing Service
- Battery Jump
- Locksmith Services
- Flat-tire Change
- Fuel Delivery
- Vehicle Return

## 10-Day Free Look

We stand behind our products and services. That's why we offer a 10-day Free Look from the date of purchase. You'll have the ability to cancel your coverage and receive a full refund if you aren't completely satisfied – as long as you haven't left for your trip or filed a claim.



Insurance benefits and services are described on a general basis. For more information on policy benefits, limits and exclusions, please contact CSA or visit [www.vacationrentalinsurance.com/doc](http://www.vacationrentalinsurance.com/doc). Insurance coverage provided to all persons occupying the property listed on the reservation confirmation, who must be residents of the United States or non-residents traveling to the United States. These plans are administered by CSA Travel Protection and Insurance Services. Product contains insurance benefits by Stonebridge Casualty Insurance Company and non-insurance services are provided by CSA's designated provider. Travel Insurance Is Underwritten By: Stonebridge Casualty Insurance Company, Columbus, Ohio; NAIC # 10952 (all states except as otherwise noted) under Policy/Certificate Form series TAH5000. In CA, CT, HI, NE, NH, PA, TN and TX, Policy/Certificate Form series TAH5100 and TAH5200. In IL, IN, KS, LA, OR, OH, VT, WA and WY, Policy Forms TAH5100IPS and TAH5200IPS.